



POLICIES & PROCEDURES

Cancellations.

Please give us at least one business day notice of cancellation by calling (859) 264-8811. This will allow time for another patient to be scheduled. A missed appointment fee may be charged if a cancellation notification is not received.

Late Arrivals.

Please call as soon as you know you may be late at (859) 264-8811. Depending on how late you arrive, you may be worked in or asked to reschedule your appointment.

Phone Messages & Prescriptions.

Please allow one business day for a return call. Phone calls are returned according to the urgency of a patient's medical situation. To ensure the correct prescription is called into the correct pharmacy, please specify your name and date of birth, name of medication, dosage, directions, quantity of the medication, and the pharmacy's name and phone number.

Medical Records.

You are entitled to one free copy of your medical records. Once a valid release is on file, please allow 30 days for the request to be processed. After the free copy, a charge of one dollar per page may apply. Request by outside parties will be sent once a valid release is received.

“ We have professional and personal experience to help you through almost any situation. Whatever you face, chances are we've been there. ”

Office Hours

Monday-Friday • 8:30 a.m. -5:00 p.m.

1720 Nicholasville Road, Suite 702

Lexington, KY 40503

Phone: 859-264-8811

Fax: 859-264-8822

www.lexingtonwomens.com



- Maternity care ranging from midwifery to elective Cesarean section
- In-office sterilization that is easier and safer than tubal ligation and vasectomy
- Alternatives to hysterectomy
- Minimally invasive hysterectomy
- In-office treatment of heavy bleeding
- Pelvic/physical therapy
- Urodynamics
- Medical weight loss
- Botox
- Same day appointments

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 Lexington Women's Health

1720 Nicholasville Road, Suite 702

Lexington, KY 40503

859-264-8811

All about *women...*
all about *you.*



 Lexington Women's Health
OBSTETRICS | GYNECOLOGY | MIDWIFERY

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Documentation Request.

There is a \$25 fee for documentation services. Such services include completing FMLA forms, life insurance forms, and letters written on behalf of the patient. Payments must be made before documentation is released.

Billing.

LWH files your assigned insurance claims for you as an additional service. Please remember that your insurance policy is a contract between you and the insurance company. You may need to contact your insurance company to resolve payment disputes. Payment for services is your responsibility and will be expected from you if insurance denies payment of services.

Payment Balances.

Co-payments are required the day of service. Self pay patients are required to pay on the day of service as well. If you have an outstanding balance, you will be expected to pay the balance plus your co-pay, or current visit charges, prior to seeing the physician. Other payment arrangements may be made prior to a visit in some circumstances.

Patient Updates.

Please be sure to keep us updated of any address and/or phone changes so that we can communicate your health status with you. We will need to update your registration forms on an annual basis.



LEXINGTON WOMEN'S HEALTH PROVIDERS



Emily Cunningham, M.D. is a native Lexingtonian who graduated from the University of Kentucky College of Medicine in 1993. After a residency program at the University of Texas Southwestern, she stayed in Dallas as an assistant professor for 4 years. While she enjoyed teaching – her heart was in Kentucky. She and her family returned to Lexington where she has been in private practice since 2001. Her interests include pediatric and adolescent gynecology, high risk and routine obstetrics, and family centered care.



Jennifer Fuson, M.D., FACOG graduated from the University of Kentucky College of Medicine in 1994 and completed her residency training at the University of South Carolina in 1998. She is board certified in OB/GYN and is a Fellow of the American Board of OB /GYN. She has special interest in helping women have a healthy pregnancy and birth, and 12 years of experience in pelvic and obstetric ultrasound diagnosis. She loves helping patients with PCOS, excessive bleeding and pelvic pain to achieve the best possible outcomes medically or surgically with minimally invasive approaches.



Jeanne O'Nan, M.D. was born in Henderson, KY, and graduated from Murray State University before completing medical school and residency at the University of Kentucky in 1999. She has been on international medical mission trips to Kenya, St. Lucia, Argentina, and Honduras and is on the board for La Cima World Missions. She also enjoys being

medical director for the Assurance Pregnancy Center. She and her husband have four children, including a set of twins. She is board certified in OB/GYN, with particular interests in minimally invasive surgery, twin pregnancies, infertility, and preventative care.



Melissa Courtney, C.N.M. graduated from the University of Kentucky as a Women's Health Nurse Practitioner. She also earned a degree in nurse-midwifery from the University of Cincinnati. Her goal as a healthcare provider is to take time to really listen, fully educate, and work in partnership with women across their lifespan to achieve personal health goals. She leads a happily chaotic life with her husband, attending their three children's school and sporting events. Quiet reading time and Key West sunsets are welcomed moments in her life.



Laure Schadler, C.N.M. was born and raised in a farming family near Owensboro, KY. She received a Bachelors Degree in Nursing from Murray State University in 1980. After years of working labor and delivery, she obtained a Masters Degree in Nurse Midwifery from the University of Kentucky in 1993. Prior to joining LWH in 2008, she worked as a nurse midwife in Richmond, KY for over 10 years. She strives to help women achieve optimal health by listening to their needs and concerns, educating them about their bodies and working with them to achieve their goals. Away from work she enjoys spending time with her large family, genealogy, gardening and travel (especially cruises).



Crystal Brown, A.R.N.P. received her formal education at Emory University in Atlanta, GA. She has experience in all areas and ages of women's health, including but not limited to OB/GYN, infertility, and advanced gynecological procedures. She is also a registered OB/GYN sonographer. Crystal resides in Lincoln County, and is married with two children. In her free time, she enjoys spending time with friends and family – including her grandchildren.



Stacey Satchwell, C.N.M., A.R.N.P., M.S. graduated from the University of Kentucky with a Bachelor of Science in Nursing in 1994. A native of Warsaw, KY, her favorite role in her nursing career was that of labor and delivery nurse. She graduated from the Midwifery Institute of Philadelphia University with a Certification of Midwifery degree and Master of Science degree. Caring for laboring women and their families, and helping to make their birth individualized and special is her passion. She is especially interested in patient education – empowering women to make their own decisions regarding health care. Her personal interests include spending time with family, travel, and photography – her twins are her favorite subjects.